

Let the Crowd Fight Crime: enabling users to stay safe in cyberspace

Dr. Dominik Herrmann
University of Hamburg

Berlin, August 28, 2015

International Summer Academy 2015 organized by Studentenforum im Tönissteiner Kreis e.V.

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Cyber crime is on the rise!

Or merely a hype spurred by fear mongering?

Cyber Crime Still on the Rise, Using Nine Basic Attack Methods



/ SECURITY

grapegeek/iStockphoto



By Arik Hesseldahl

|  @ahess247 | EMAIL | ETHICS

April 13, 2015, 9:01 PM PDT



WIRED

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KIM ZETTER SECURITY 07.08.15

1:33 PM

IS CYBER-ARMAGEDDON UPON US? 3 GLITCHES TODAY HAVE SOME SAYING YES

A TRIO OF cyber incidents this morning had some people seeing cyberarmageddon. We're looking at you, Senator Bill Nelson (D-Florida).

Cyber Armageddon: The Threat To Modern Civilisation

Rajinder Tumber



Nuclear weapons are known to be the most dangerous weapons on Earth. Just one of these has the capability to destroy an entire city, potentially killing millions of humans and other life. Yet, while the United Nations,

Future critical infrastructures and cyber-physical systems at risk.

... as well as most organizations with an online presence.

BUSINESS > ENTERPRISE

Cyber attack – Stuxnet worm hits Iranian nuclear plant


by John Kennedy

27 SEP 2010

TECH

Hacking Team, the Surveillance Tech Firm, Gets Hacked

Italian company sold surveillance tools to dozens of countries, according to leaked files



Hacked Jeep Cherokee Exposes Weak Underbelly of High-Tech Cars

Dealing with a future when on-the-road vehicles can be hacked

Photographer: Patrick T. Fallon

Ashley Madison Hacked, Cheaters Site Users Revealed

CELEBRITY NEWS AUG. 19, 2015 AT 10:39AM BY RACHEL TORGERSON

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ASHLEY MADISON®
Life is short. Have an affair.®

Get started by telling us your relationship status:
Please Select

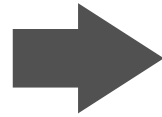
See Your Matches »

Over 38,920,000 anonymous members!

This workshop focuses on cyber crime targeting citizens and end users.

How are we as citizens affected by cyber crime?

How can academia, industry and policy makers empower citizens to better protect themselves?



We have to educate them!

Other cybercrime topics

- e-commerce fraud
- state-level surveillance
- cyber warfare
- industrial espionage
- media and software piracy
- drug trafficking

Many citizens have already become victims of cyber crime.

Have you?

What are common types of cyber crime?

How to fight cybercrime?

Current situation

Today's security measures do not prevent cybercrime

we fail to track down criminals on the Internet

Response of policy makers?



The Australian Security Intelligence Organization (ASIO) is pushing for laws that would make telecommunications companies **retain their customers' web-browsing data ...** as well as forcing web users to decrypt encrypted messages.

How to fight cybercrime?

Current situation

Today's security measures
do not prevent cybercrime

we fail to track down
criminals on the Internet

Response of policy makers – is dangerous and futile anyway.

multi-stage attacks
using stepping stones



How to fight cybercrime?

Current situation

Today's security measures do not prevent cybercrime

we fail to track down criminals on the Internet

Proposition

We should not rely on law enforcement to protect us from professional cyber criminals

We should try to prevent crimes from happening in the very first place

Consequence

We will have to become more professional ourselves

invest in awareness & better usability of security solutions

How do professionals stay safe online?

SECURITY NONEXPERTS' TOP ONLINE SAFETY PRACTICES	VS	SECURITY EXPERTS' TOP ONLINE SAFETY PRACTICES
1. USE ANTIVIRUS SOFTWARE		1. INSTALL SOFTWARE UPDATES
2. USE STRONG PASSWORDS		2. USE UNIQUE PASSWORDS
3. CHANGE PASSWORDS FREQUENTLY		3. USE TWO-FACTOR AUTHENTICATION
4. ONLY VISIT WEBSITES THEY KNOW		4. USE STRONG PASSWORDS
5. DON'T SHARE PERSONAL INFORMATION		5. USE A PASSWORD MANAGER

THREAT 1: Malware

Experts have preached countermeasures for years.

- **updates** your software
- do not click on **suspicious links**
- do not visit **unknown websites**
- **antivirus** and **firewalls**

Why are they not effective?

countermeasures ineffective

ignorant users

lazy users

Components of malware

Distribution USB sticks, email, web browser, malicious apps

Infection

- (0-day) exploits
- insecure configuration
- ignorance and laziness of users

Payload

- send spam or participate in denial-of-service attack
- key logger stealing passwords and credit card numbers
- display advertisements

Best Practice 1: Visit only trustworthy sites.

... to avoid “drive-by downloads”.

Best Practice 1: Visit only trustworthy sites – but that does not protect you.

Malwarebytes
UNPACKED

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Large Malvertising Campaign Takes on Yahoo!

AUGUST 3, 2015 | BY [JÉRÔME SEGURA](#)



June and July have set new records for [malvertising](#) attacks. We have just uncovered a large scale attack abusing Yahoo!'s own ad network.

As soon as we detected the malicious activity, we notified Yahoo! and we are pleased to report that they took immediate action to stop the issue. The campaign is no longer active at the time of publishing this blog.

This latest campaign started on **July 28th**, as seen from our own telemetry. According to data from [SimilarWeb](#), Yahoo!'s website has an estimated **6.9 Billion** visits per month making this one of the

Related Posts

[Malvertising Hits Online Dating Site PlentyOfFish](#)

[The Multi-language Tech Support Scam is Here](#)

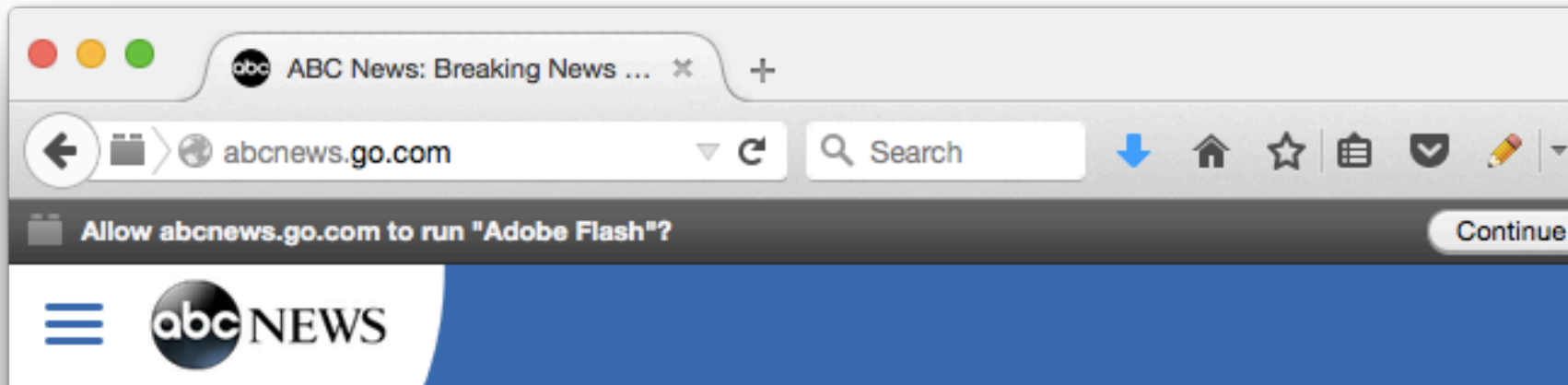
[SSL Malvertising Campaign Continues \(UPDATED\)](#)

[Recent Internet Explorer Vulnerability Exploited in The Wild](#)

[USA TODAY Fantasy Sports Discussion Forum Serves Malware](#)

Best Practice 2: Disabling automatic execution of Flash & Java – is effective.

(but you should also disable JavaScript)
(and create a dedicated user account for surfing)



Recent trend: with “exploit kits” malware is offered as a service.

RIG EK VER 2.0

Main Stats
VDS
Proxy
Settings
Users
Exit

Statistics

Overview

Downloads	Exploits	%
1057591	397512	37.6 %

Exploits

Type	Count
flash	176778
ie10	115632
msie	98587
silver	6515

Countries

Option	Value
BR	949728
US	44134
BG	10653
ES	10165
TR	8771
MX	7459
XX	6895

Browsers

Option	Value
MSIE 7.0	381945
MSIE 11.0	303240
Unknown	116030
MSIE 8.0	111238
MSIE 9.0	66971
MSIE 10.0	64252
MSIE 6.0	11786

OS

Option	Value
Windows 7	613288
Windows 8	160300
Unknown	117451
Windows 8.1	89643
Windows XP	65875
Windows Vista	10001
Windows Server 2003	534

Recent trend: with “exploit kits” malware is offered as a service.

SUPPORT@CRYPT.IM

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PROFITMAKER-TEAM
МОНИТИЗИРУЕМ ВАШ ТРАФФИК БЕЗ EXE

50kb **FUD**
Undetected by 35+ major antiviruses

SELL LOADS FOR EXPLOIT PACK

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This service is about to help you in anonymous check of different anti-virus system. This check will be made by numbers of anti-virus system and no reports will be send to developers of this anti-virus system. You can be fully sure that your files will not be send to anti-virus databases. (more ...)

We in base have 35 antiviruses: Kaspersky, Solo, McAfee, BitDefender, Panda, F-Prot, Avast!, VirusBlokAda, ClamAV, Vexira, Norton, DrWeb, AVG, ESET NOD32, G DATA, Quick Heal, A-Squared, IKARUS, Microsoft Security Essentials Antiviruses, Norman, AntiVir (Avira), Sophos, NANO, SUPER.AntiSpyware, COMODO, F-Secure, Twister Antivirus, eTrust, Trend Micro, AhnLab V3 Internet Security, BullGuard, VIPRE, Zoner AntiVirus, K7 Ultimate.

Login

REGISTRATION

FORGOT PASSWORD

















Tarificaion:

Per Month - 30\$.

Per Check - 0.15\$.

Referral - 10%

The utility of antivirus software becomes questionable.

		 Home	 Submissions	 Contact	 FAQ	Search (MD5, SHA256)
August 28 2015, 5:15 (CDT)	Input	newoe2 PE32 executable (GUI) Intel 80386, for MS Windows 69a0ade25b4e7ef6e1208c554872198f59507a443933db8529d6c243e57e7ed4				
	Threat level	malicious				
	Summary	Threat Score: 69/100 AV Detection: Unknown Matched 31 Signatures 				
	Countries	    				
	Environme...	Windows 7 32 bit (EN)				
August 28 2015, 5:05 (CDT)	Input	PaymentReceipt.xls Composite Document File V2 Document, Little Endian, Os: Windows, Version 6.2, a526a54bf62269162c0130a044b65a156461f7887773b883541940b23886f398				
	Threat level	malicious				
	Summary	Threat Score: 100/100 AV Detection: 8% Matched 42 Signatures   				
	Countries	 				
	Environme...	Windows 7 32 bit (EN)				
August 28 2015, 4:52 (CDT)	Input	PaymentReceipt.xls Composite Document File V2 Document, Little Endian, Os: Windows, Version 6.2,				

Recent trend: Ransomware



Your personal files are encrypted by CTB-Locker.

Your documents, photos, databases and other important files have been encrypted with strongest encryption and unique key, generated for this computer.

Private decryption key is stored on a secret Internet server and nobody can decrypt your files until you pay and obtain the private key.

You only have 96 hours to submit the payment. If you do not send money within provided time, all your files will be permanently crypted and no one will be able to recover them.

Press 'View' to view the list of files that have been encrypted.

Press 'Next' for the next page.



WARNING! DO NOT TRY TO GET RID OF THE PROGRAM YOURSELF. ANY ACTION TAKEN WILL RESULT IN DECRYPTION KEY BEING DESTROYED. YOU WILL LOSE YOUR FILES FOREVER. ONLY WAY TO KEEP YOUR FILES IS TO FOLLOW THE INSTRUCTION.

View

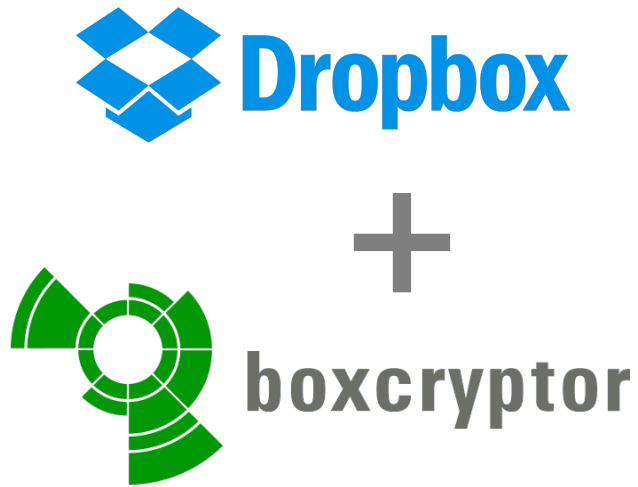
95 : 59 : 29

Next >>

Why is the Ransomware scheme so effective?

... because many users fail to back up their data.

[we discussed various online and offline solutions during the workshop]



Spear Phishing: targeting individual users to infiltrate organizations.



Protecting against targeted attacks is difficult – even for professionals.

How the Carbanak cybergang stole \$1bn

A targeted attack on a bank

1. Infection



100s of machines infected in search of the admin PC



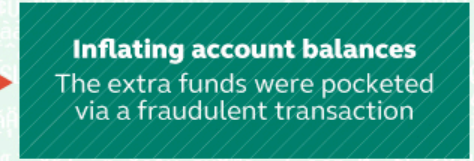
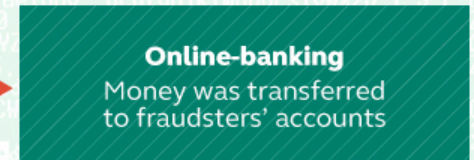
2. Harvesting Intelligence

Intercepting the clerks' screens



3. Mimicking the staff

How the money was stolen



Protecting against targeted attacks is difficult – even for professionals.

How the Carbanak cybergang stole \$1bn A targeted attack on a bank

1. Infection

2. Harvesting Intelligence

3. Mimicking the staff

Intercepting the clerks' screens

How the money was stolen

Root cause:

Identities of persons and machines can be spoofed on the Internet.

100s of machines infected
in search of the admin PC



Controlling ATMs
Orders to dispense cash at a pre-determined time

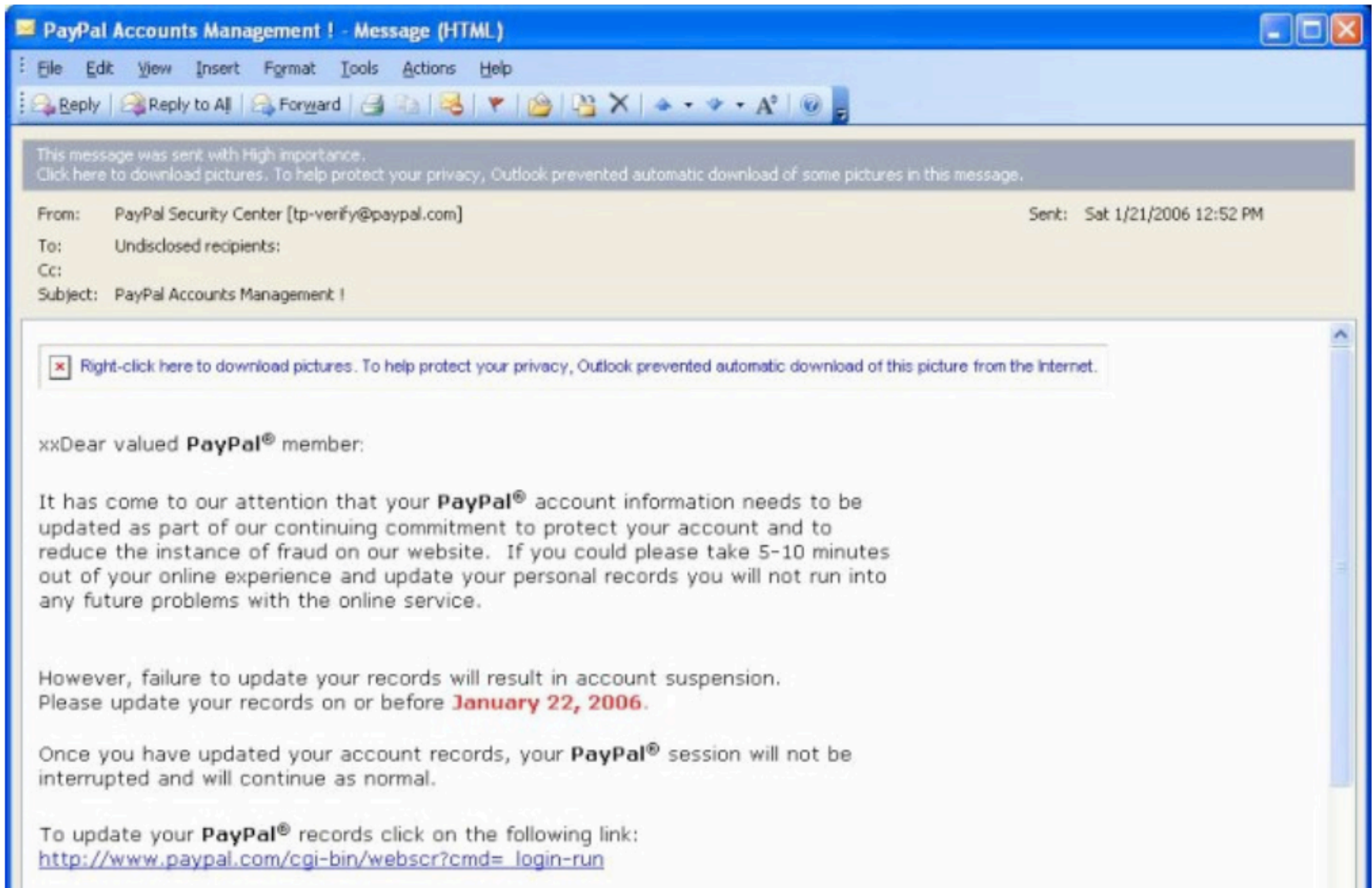
There *is* an effective, yet laborious defense against (spear) phishing.

Permanent vigilance.

Determine the real sender of mails.

Determine owner and location of involved servers.

Worked example 1: PayPal Phishing



Worked example 1: analyse the email headers (to: paul@company.com)

Return-path: <tp-verify@paypal.com>

Received: from mta01 (mta01.company.com [10.10.4.5])

by mss.company.com (iPlanet Messaging Server 5.2 HotFix 2.04 (built Feb 8 2005))

with ESMTP id <0ITG00I5U@ms-mss-02.rdc-xxx.company.com> for paul@company.com; Sat, 21 Jan 2006 12:52:01 -0500 (EST)

Received: from mx02.company.com (mx02.company.com [192.168.10.129])

by mta01.company.com (iPlanet Messaging Server 5.2 HotFix 2.04 (built Feb 8 2005))

with ESMTP id <0ITG00KX9ETX02@ms-mta-01.rdc.company.com> for paul@company.com (ORCPT me@company.com); Sat, 21 Jan 2006 12:49:18 -0500 (EST)

Received: from vms0xxpub.verizon.net ([206.46.252.xxx])

by mx02.company.com with ESMTP; Sat, 21 Jan 2006 12:51:48 -0500

Received: from syzygylst ([85.186.221.yy])

by vms01.paypal.net (Sun Java System Messaging Server 6.2-4.02 (built Sep 9 2005))

with ESMTPA id <0ITG00BEKEXM88E0@vms046.mailsrvcs.net>; Sat, 21 Jan 2006 11:51:47 -0600 (CST)

Date: Sat, 21 Jan 2006 19:51:48 +0200

From: PayPal Security Center <tp-verify@paypal.com>

Subject: PayPal Accounts Management !

To: Undisclosed recipients: ;

Reply-to: no.reply@paypal.com

Message-id: <0ITG00KX9ETX02@vms046.mailsrvcs.net>

MIME-version: 1.0

X-MIMEOLE: Produced By Microsoft MimeOLE V6.00.2600.0000

X-Mailer: Microsoft Outlook Express 6.00.2600.0000

Content-type: text/html; charset=Windows-1251

Content-transfer-encoding: 8BIT

X-Priority: 1

X-MSMail-priority: High

Original-recipient: rfc822;paul@company.com

Worked example 1: analyse the email headers (to: paul@company.com)

Return-path: <tp-verify@paypal.com

Received: from mta01 (mta01.company.com [10.10.4.5])
by mss.company.com (iPlanet Messaging Server 5.2 HotFix 2)
with ESMTPE id <0ITG00I5U@ms-mss-02.rdc-xxx.company.com>
2006
12:52:01 -0500 (EST)

Received: from mx02.company.com (mx02.company.com [10.10.4.5])
by mta01.company.com (iPlanet Messaging Server 5.2 HotFix 2)
with ESMTPE id <0ITG00KX9ETX02@ms-mta-01.rdc.company.com>
me@company.com); Sat, 21 Jan 2006 12:49:18 -0500 (EST)

Received: from vms0xxpub.verizon.net ([206.46.252.xx])
by mx02.company.com with ESMTPE; Sat, 21 Jan 2006 12:49:18 -0500 (EST)

Received: from syzygylst ([85.186.221.yy])
by vms01.paypal.net (Sun Java System Messaging Service)
with ESMTPE id <0ITG00BEKEXM88E0@vms046.mailsrvcs.rdc-xxx.com>

Compare this to an authentic email from PayPal (to: mymail@exomail.to)

Received: from server.exomail.to ([127.0.0.1])
by localhost (amavisd-new, port 10024)
with ESMTP id j08NJ4 for <mymail@exomail.to>;
Wed, 15 Jul 2015 17:22:08 +0200 (CEST)

Received: from mx2.slc.paypal.com ([173.0.84.226])
(using TLSv1 with cipher DHE-RSA-AES256-SHA (256/128))
(No client certificate requested)
by server.exomail.to (Postfix) with ESMTPS
for <mymail@exomail.to>;
Wed, 15 Jul 2015 17:22:07 +0200 (CEST)

Worked example 2: query whois service

← sirmasuyenimahalle.com/images/modu ↻ 🔍 carbabank h → ↓ 🏠 ☆ 📅 🛡️ » ☰

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Alle Kategorien Suche **Los** Hallo! [Anmelden](#)
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Kontoinformationen.

Meine E-Mail-Adresse:

Passwort:

Zahlungsinformationen

Vollständiger Name:

Geburtsdatum: Tag Monat Jahr

Adresse:

Ort:

PLZ:

Kreditkarten-Nummer:

Ablaufdatum: Monat Jahr

Kreditkarte Prüfziffer(cvv2):

Kontonummer:

Worked example 2: query whois service for the domain

e.g. <http://www.heise.de/netze/tools/whois/>



The screenshot shows the Heise Netze website's Whois tool interface. The header features the Heise Netze logo and navigation links for News, Artikel, and Foren. Below the header, a breadcrumb trail indicates the current location: Netze > Tools > Whois. The main heading is "Whois". The form contains two input fields: "Domain oder IP-Adresse:" with the value "sirmasuyenimahalle.com" and "whois-Abfrageserver:" with the value "Automatisch". A "Abfrage starten" button is positioned below the second field.

heise
Netze

News ▾ Artikel Foren ▾

Netze > Tools > Whois

Whois

Domain oder IP-Adresse:

whois-Abfrageserver:

Abfrage starten

Worked example 2: determine IP address

e.g. <https://www.dnswatch.info>

DNSWatch

Hostname or IP	Type	
<input type="text" value="sirmasuyenimahalle.com"/>	<input type="text" value="A"/>	<input type="button" value="Resolve"/>

[DNSWatch](#) > DNS Lookup for sirmasuyenimahalle.com

Searching for sirmasuyenimahalle.com. A record at M.ROOT-SERVERS.NET. [202.12.27.33] ...took **23 ms**

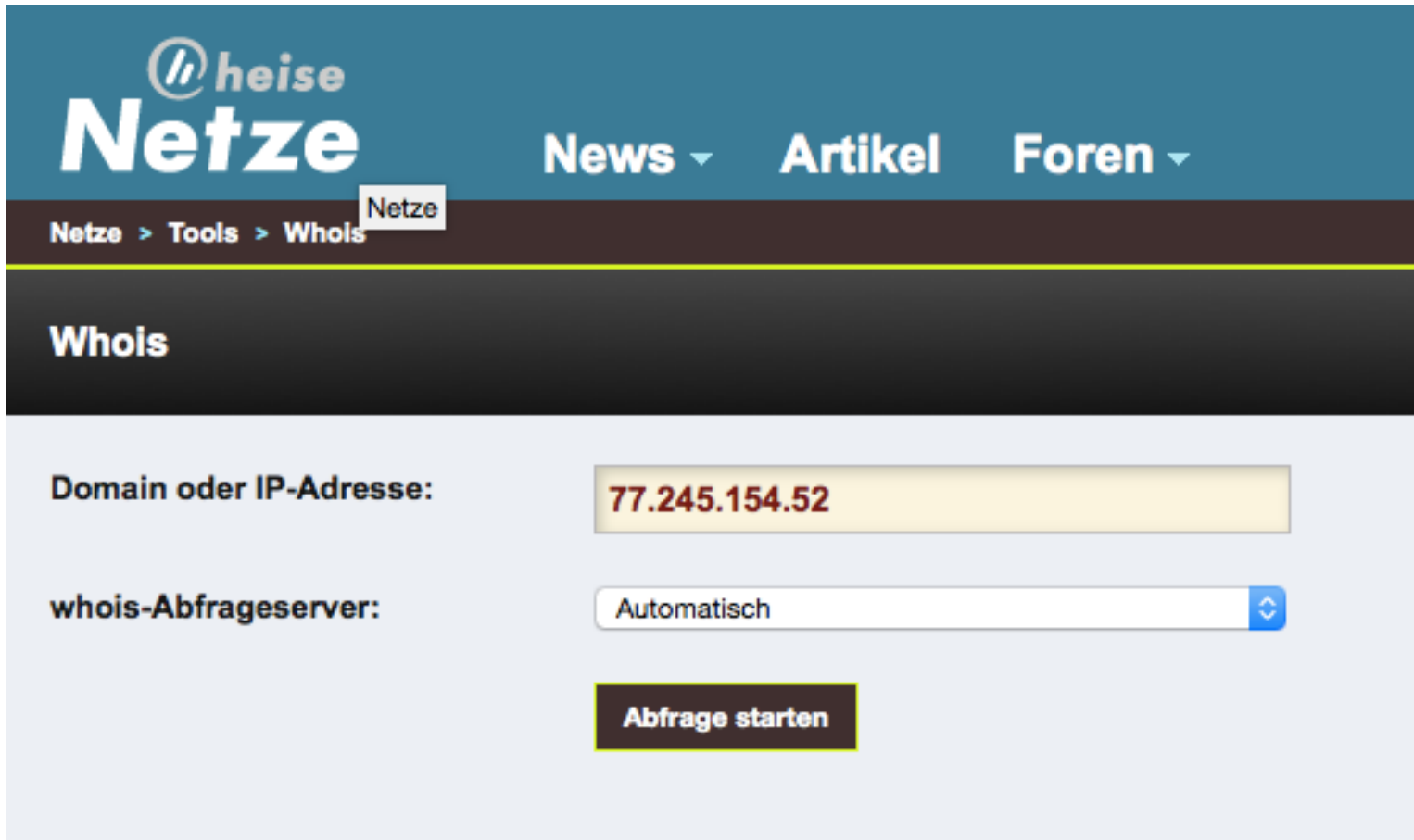
Searching for sirmasuyenimahalle.com. A record at i.gtld-servers.net. [192.43.172.30] ...took **14 ms**

Searching for sirmasuyenimahalle.com. A record at ns4.htrdns.com. [77.245.157.176] ...took **55 ms**

A record found: 77.245.154.52

Domain	Type	TTL	Answer
sirmasuyenimahalle.com.	NS	14400	ns4.htrdns.com.
sirmasuyenimahalle.com.	NS	14400	ns3.htrdns.com.
sirmasuyenimahalle.com.	A	14400	77.245.154.52

Worked example 2: query whois service for the IP address



The screenshot shows the 'heise Netze' website's Whois tool. The header includes the logo and navigation links for 'News', 'Artikel', and 'Foren'. A breadcrumb trail shows 'Netze > Tools > Whois'. The main heading is 'Whois'. The form contains two input fields: 'Domain oder IP-Adresse:' with the value '77.245.154.52' and 'whois-Abfrageserver:' with the value 'Automatisch'. A 'Abfrage starten' button is located below the second field.

heise
Netze

News ▾ Artikel Foren ▾

Netze > Tools > Whois

Whois

Domain oder IP-Adresse:

whois-Abfrageserver:

Abfrage starten

The crowd is effective: requesting take-down works most of the time.

Table 5. Proportion of Websites Still Alive After 6 and 4 Weeks Respectively

-	Sites > 6 weeks	Sites > 4 weeks	Sites
Child sexual abuse images	20.0%	38.0%	1400
Rock-phish domains	0.0%	0.0%	33
Fast-flux phishing	10.5%	15.7%	38
Ordinary phishing	24.0%	24.0%	25
All phishing combined	10.4%	12.5%	96

Who decides what to take down?

Let's call it in with the authorities.

Aug 12, 2015: I received spam.

Unsubscribe link:

[http://some-site.com/
nomore.php?MailID=3148655](http://some-site.com/nomore.php?MailID=3148655)

Let's call it in with the authorities.

Aug 12, 2015: I received spam.

Unsubscribe link:

[http://some-site.com/
nomore.php?MailID=3148655](http://some-site.com/nomore.php?MailID=3148655)

Leaks personal data of all recipients (>3 million addresses).

Determined that data protection officer in *Schwerin* is in charge.

Aug 12, 2015: Notified DPO by mail.

Aug 26, 2015: Ack. of receipt

Web site is still online today (Aug 31, 2015)...

INTERMEDIATE SUMMARY AND DISCUSSION

*What needs to change
so that citizens can fight (report)
cyber crime more effectively?*

THREAT 2: Passwords

Weakness 1: Weak passwords

*How do you generate
your passwords?*

Most popular passwords (comparing rank in 2014 with 2013)

1.	123456		14.	abc123	▼ 9
2.	password		15.	111111	▼ 8
3.	12345	▲ 17	16.	mustang	new
4.	12345678	▼ 1	17.	access	new
5.	qwerty	▼ 1	18.	shadow	
6.	123456789		19.	master	new
7.	1234	▲ 9	20.	michael	new
8.	baseball	new	21.	superman	new
9.	dragon	new	22.	696969	new
10.	football	new	23.	123123	▼ 12
11.	1234567	▼ 4	24.	batman	new
12.	monkey	▲ 5	25.	trustno1	▼ 1
13.	letmein	▲ 1			

What happens if password rules are enforced?

1. 123456
2. password
3. 12345
4. 12345678
5. qwerty
6. 123456789
7. 1234
8. baseball
9. dragon
10. football
11. 1234567
12. monkey
13. letmein

Apple On iCloud Breach: It's Not Our Fault Hackers Gussed Celebrity Passwords

By Dylan Love [@dylanlove](#) d.love@ibtimes.com
on September 02 2014 3:46 PM EDT



Ariana Grande performs "Break Free" on stage during the 2014 MTV Video Music Awards in Inglewood, California, Aug. 24, 2014. Reuters

Apple Inc. (NASDAQ:AAPL) says it spent 40 hours investigating the theft of nude photos from celebrity iCloud accounts and came to one conclusion: It's not our fault.

What happens if password rules are enforced?

- | | |
|--------------|--------------|
| 1. 123456 | 1. Password1 |
| 2. password | 2. Princess1 |
| 3. 12345 | 3. P@ssw0rd |
| 4. 12345678 | 4. Passw0rd |
| 5. qwerty | 5. Michael1 |
| 6. 123456789 | 6. Blink182 |
| 7. 1234 | 7. !QAZ2wsx |
| 8. baseball | 8. Charlie1 |
| 9. dragon | 9. Anthony1 |
| 10. football | 10. 1qaz!QAZ |
| 11. 1234567 | 11. Brandon1 |
| 12. monkey | 12. Jordan23 |
| 13. letmein | 13. 1qaz@WSX |

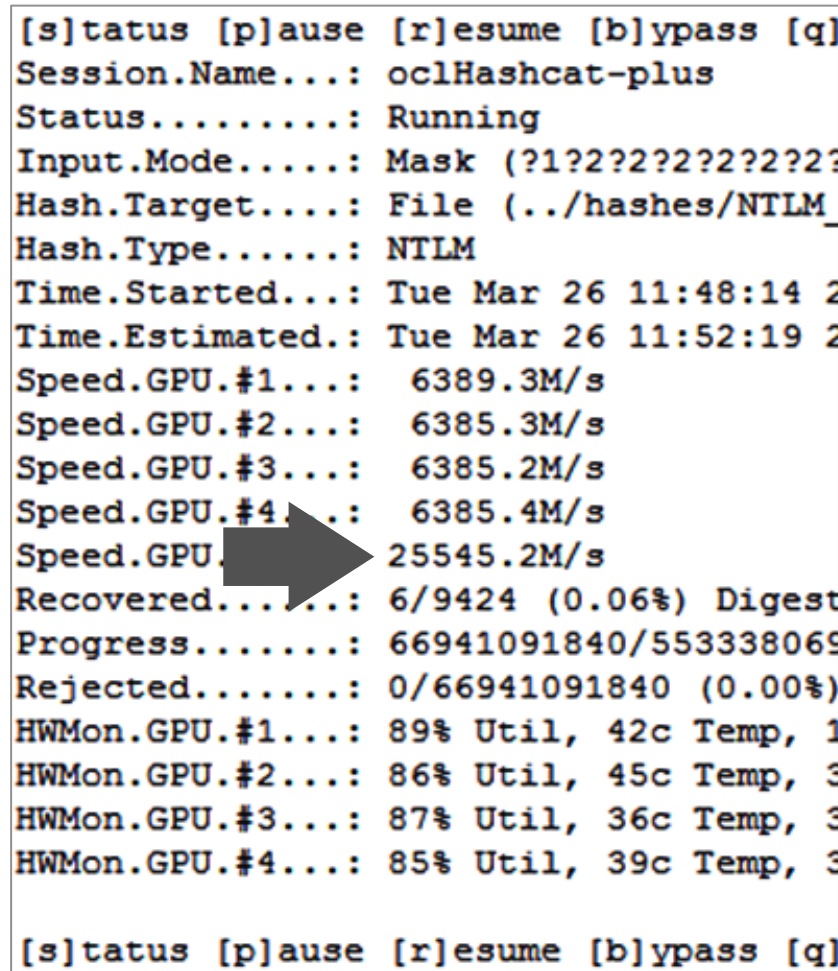
How popular are popular passwords?

	2014	2011
1. 123456		
2. password	< 1%	8.5%
3. 12345		
4. 12345678		
5. qwerty		
6. 123456789		
7. 1234		
8. baseball		
9. dragon		
10. football	1.6%	
11. 1234567		
12. monkey		
13. letmein		

Many users underestimate the security of a password.

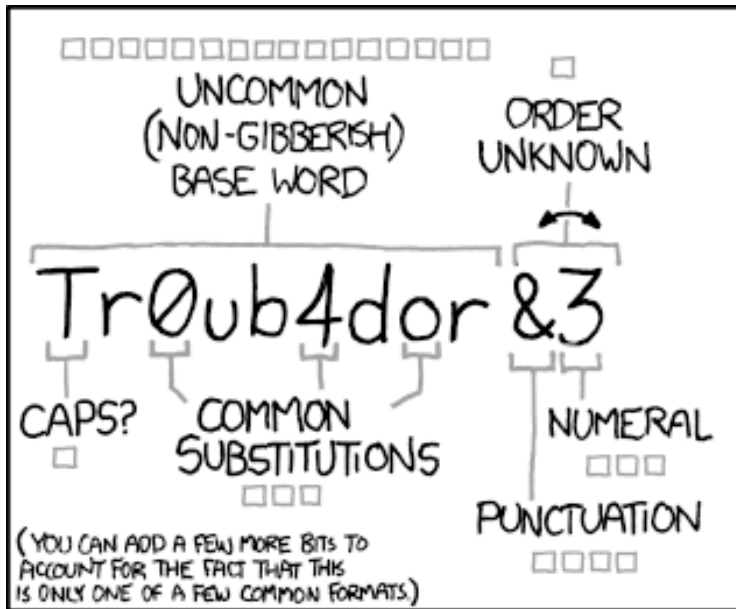


Online authentication
1000 guesses/sec



Offline cracking
25 billion guesses/sec

Everyone can create a strong password.



~28 BITS OF ENTROPY

$2^{28} = 3 \text{ DAYS AT } 1000 \text{ GUESSES/SEC}$

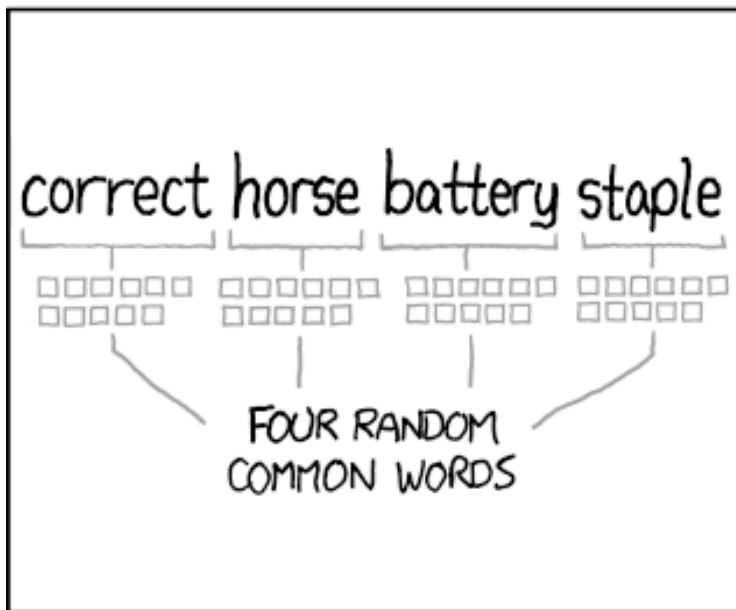
(PLAUSIBLE ATTACK ON A WEAK REMOTE WEB SERVICE. YES, CRACKING A STOLEN HASH IS FASTER, BUT IT'S NOT WHAT THE AVERAGE USER SHOULD WORRY ABOUT.)

DIFFICULTY TO GUESS: **EASY**

WAS IT TROMBONE? NO, TROUBADOR. AND ONE OF THE 0s WAS A ZERO?

AND THERE WAS SOME SYMBOL...

DIFFICULTY TO REMEMBER: **HARD**



~44 BITS OF ENTROPY

$2^{44} = 550 \text{ YEARS AT } 1000 \text{ GUESSES/SEC}$

DIFFICULTY TO GUESS: **HARD**

THAT'S A BATTERY STAPLE.

CORRECT!

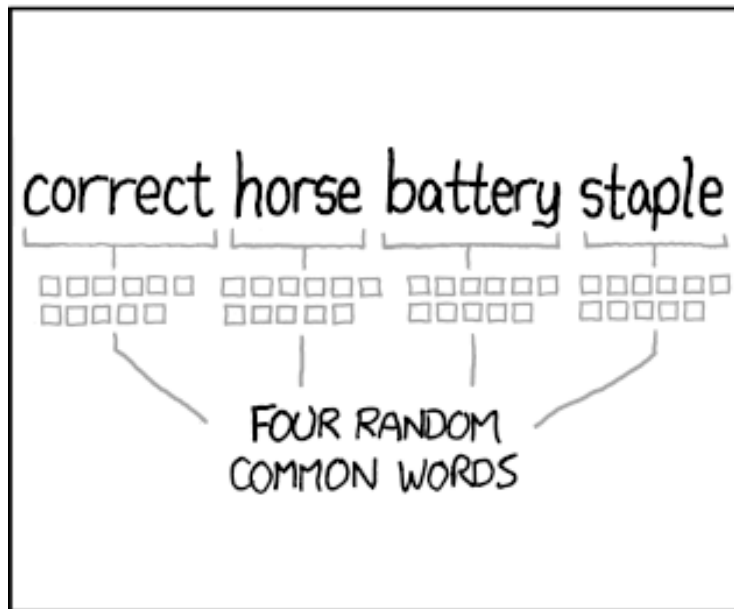
DIFFICULTY TO REMEMBER: YOU'VE ALREADY MEMORIZED IT

THROUGH 20 YEARS OF EFFORT, WE'VE SUCCESSFULLY TRAINED EVERYONE TO USE PASSWORDS THAT ARE HARD FOR HUMANS TO REMEMBER, BUT EASY FOR COMPUTERS TO GUESS.

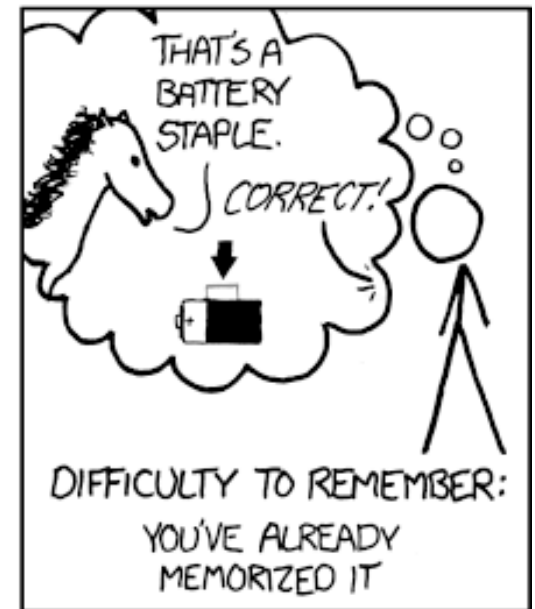
Now, it's your turn.

Come up with 3 passwords that contain 5 common (short) English words each.

What is the problem with this approach?



~ 44 BITS OF ENTROPY
□□□□□□□□□□
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 $2^{44} = 550 \text{ YEARS AT } 1000 \text{ GUESSES/SEC}$
DIFFICULTY TO GUESS:
HARD



Best Practice 1: Create strong *and* memorable passwords

Word 1: choke

Word 2: goat

Word 3: adam

Word 4: above

Word 5: urban

Word 6: poem

1 6 5 2 1

16335	cg	16514	chive	16653	class
16336	ch	16515	chock	16654	claus
16341	chad	16516	choir	16655	clause
16342	chafe	16521	choke	16656	claw
16343	chaff	16522	chomp	16661	clay
16344	chai	16523	chop	16662	clean
16345	chain	16524	chopin	16663	clear
16346	chair	16525	choral	16664	cleat

This approach is called Diceware.



Word 1: choke
Word 2: goat
Word 3: adam
Word 4: above
Word 5: urban
Word 6: poem

“choke goat adam above urban poem”

Resulting security level?

If adversary does not know about Diceware...

Number of lowercase passwords to try:

6 words
avg. length: 4.2
5 spaces

$$> 26^{(4.2 \cdot 6 + 5)} = 2.81 \cdot 10^{42} \quad 141 \text{ bit}$$

But what if the adversary knows you use Diceware...

Number of words in Diceware list:

$$6^5 = 7776$$

Number of Diceware passwords:

$$7776^6 = 2.21 \cdot 10^{23} \quad 77 \text{ bit}$$

Try that yourself (later)

Make up some passwords and check whether they have been leaked already.

Weakness 2: Using passwords on multiple sites.

frequently or always use a same password for multiple accounts; 33% use some variation of a same password for multiple accounts; and 60% do not vary the complexity of their passwords with the nature of a site. In a 2007 study of password use/re-use across three months by over a half million users, Florêncio and Herley [21] reported on average 25 accounts serviced by 6.5 unique passwords, re-used passwords used on average at 5.7 sites, and strong passwords re-used less.

Notoatmodo's 2007 thesis [42] explored password re-use and users' perspectives of their real-world

Why is re-use bad?

Best Practice 2: Always use random, strong, and unique passwords!

... has been questioned by recent research.

A screenshot of a Betanews article header. The top part is a dark blue banner with the 'betanews' logo in white. Below the banner is a navigation bar with 'Hot Topics' and links for Windows 10, Microsoft, Apple, Cloud, Tablets, Android, Security, and Reviews. The main headline is 'Choose bad passwords and reuse them often says Microsoft'. Below the headline is a small profile picture of Ian Barker, the author's name 'By Ian Barker', the publication date 'Published 1 year ago', and a 'Follow @IanDBarker' button.

betanews

Hot Topics: Windows 10 | Microsoft | Apple | Cloud | Tablets | Android | Security | Reviews

Choose bad passwords and reuse them often says Microsoft

By [Ian Barker](#) | Published 1 year ago | [Follow @IanDBarker](#)

Florêncio, Dinei, Cormac Herley, and Paul C. Van Oorschot. "Password portfolios and the finite-effort user: Sustainably managing large numbers of accounts." Proc. USENIX Security. 2014.

Best Practice 3: Use a password manager.

Allows you to choose a unique and random password for every website.

Secure your password store with a strong master password.

Limitations?

- cannot prevent copy & pasted passwords being stolen by malware.
- compromise of master password has severe consequences
- cloud-based introduce additional risks, while local-only software loses portability.

Beware of insecure commercial implementations!



theguardian

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UK world politics sport football opinion culture busin all

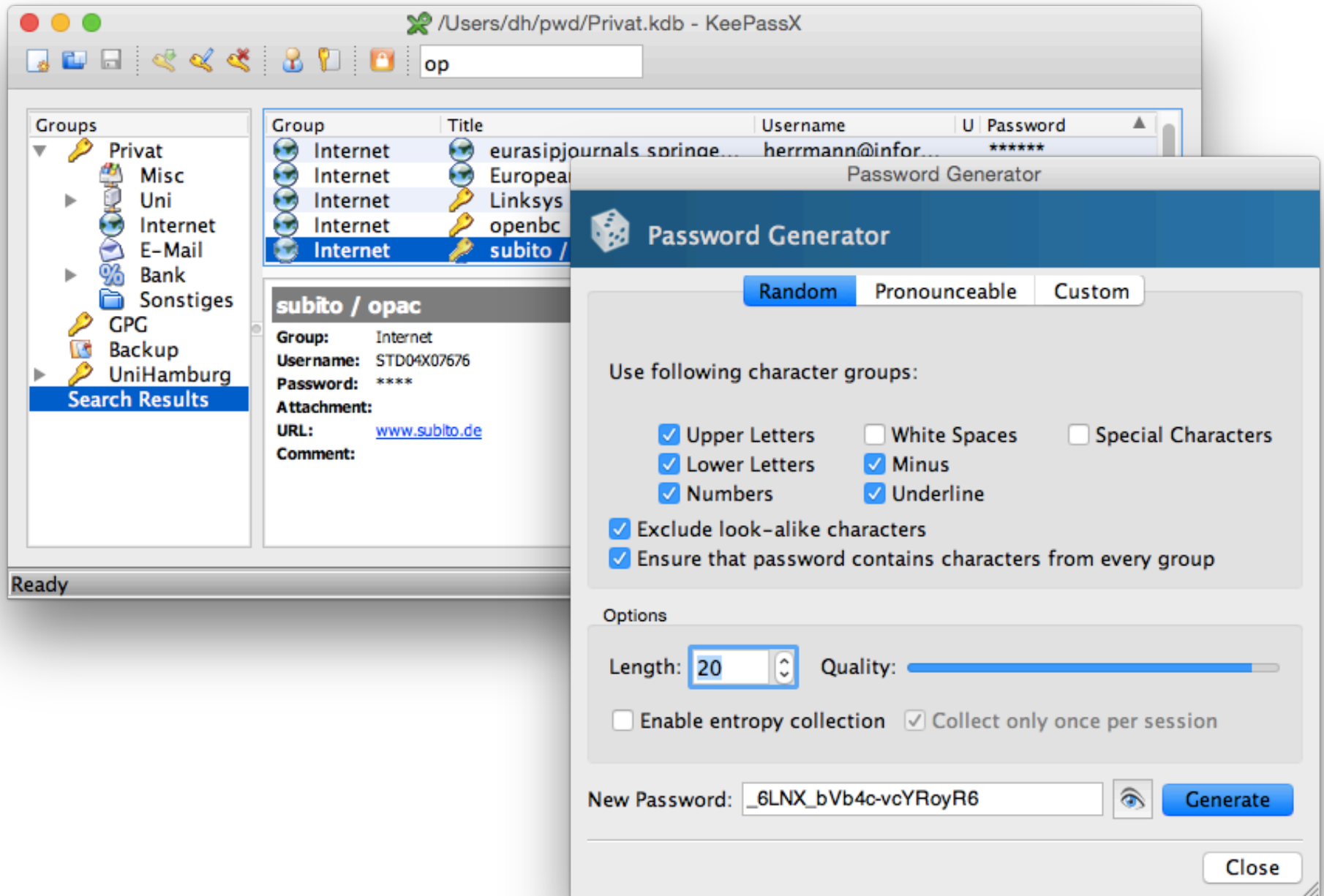
Hacking

LastPass hack: online storage vault tells users to change master passwords

Web service that promises secure central storage for passwords says people's main accounts may have been compromised



Rule of thumb: stick to well-tested open source software. (like KeePassX)



Best Practice 4: Use two-factor authentication.



Enter your password

Whenever you sign into Google you'll enter your username and password as usual.

+



Enter code from phone*

Next, you'll be asked for a code that will be sent to you via text, voice call, or our mobile app.

=



That's it, you're signed in!

Now your account has additional protection against hijackers.

Something
you **know**



Something
you **are**

Something
you **have**

Problem 1: Industry has little incentive to create secure software.

Why?

Externality effects

Secure software more expensive than insecure software & patching it later.

Lock-in effects

Incentives? Hold vendors liable for insecure software.

Problem 2: Users make poor security choices.

Humans are not good at

determining **likelihood**
and **impact** of risks

making **trade-offs** between
comfort and security

immediate gratification

hyperbolic discounting

“There are apps that collect personal data on fitness, nutrition and habits. Can you imagine to use the feature to forward the collected data to your health insurance company?”

36 % of respondents answered with “yes”

INTERMEDIATE SUMMARY AND DISCUSSION

*How and when should we train users
to make reasonable security decisions?*

THREAT 3: Disclosure of private information

Ashley Madison Hacked, Cheaters Site Users Revealed

CELEBRITY NEWS AUG. 19, 2015 AT 10:39AM BY RACHEL TORGERSON



ASHLEY MADISON
Life is short. Have an affair.[®]

Get started by telling us your relationship status:

Please Select

[See Your Matches >](#)

Over 38,920,000 anonymous members!

The screenshot shows the Ashley Madison website interface. The background features a close-up of a woman's face with her finger to her lips in a 'shh' gesture. The website text includes the brand name, slogan, a relationship status selection dropdown, a 'See Your Matches' button, and a membership count.

27 JAN 2014 NEWS

74,000 Data Records Breached on Stolen Coca-Cola Laptops



In what the **Office of Inadequate Security** (OIS) calls a "somewhat incomplete and unsatisfactory... notification letter", Coca Cola is warning some 74,000 current and former employees and other individuals that their personal information may have been

Best Practice: Use encryption

Turn on **full disk encryption**

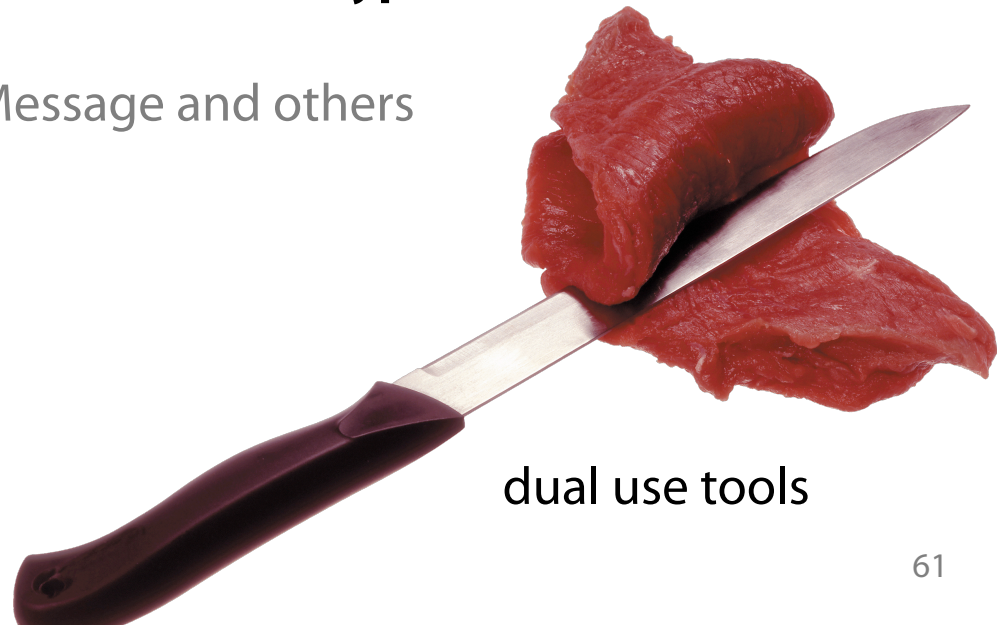
Microsoft BitLocker, Apple FileVault, VeraCrypt, (TrueCrypt)
EncFS- or dm-crypt-based (Linux)

Use **encrypted cloud storage**

Boxcryptor (commercial, but OpenSource)

Messaging solutions that provide **end-to-end encryption**

PGP, OTR, Threema, TextSecure
problematic: WhatsApp, Apple iMessage and others



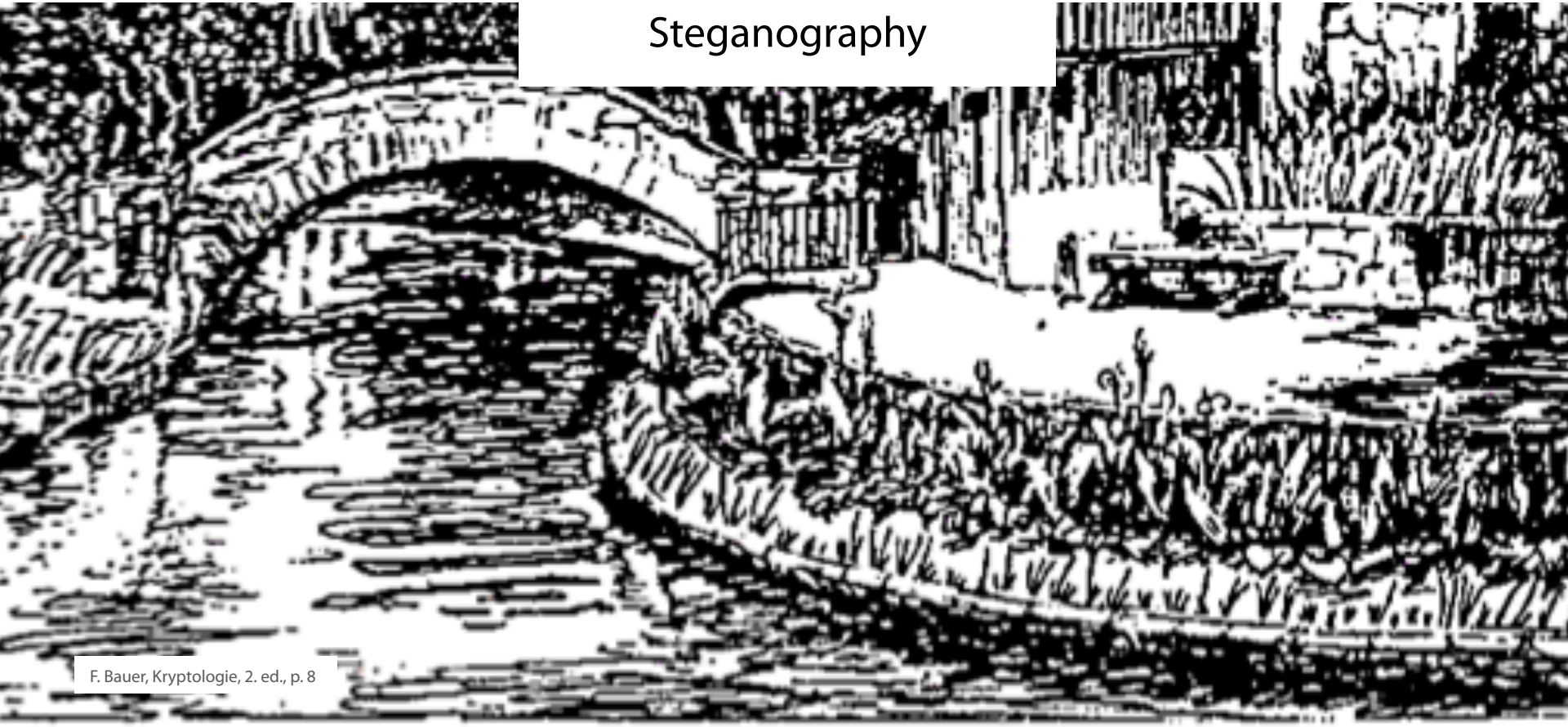
dual use tools

Policy makers want to weaken encryption – which is dangerous and futile.

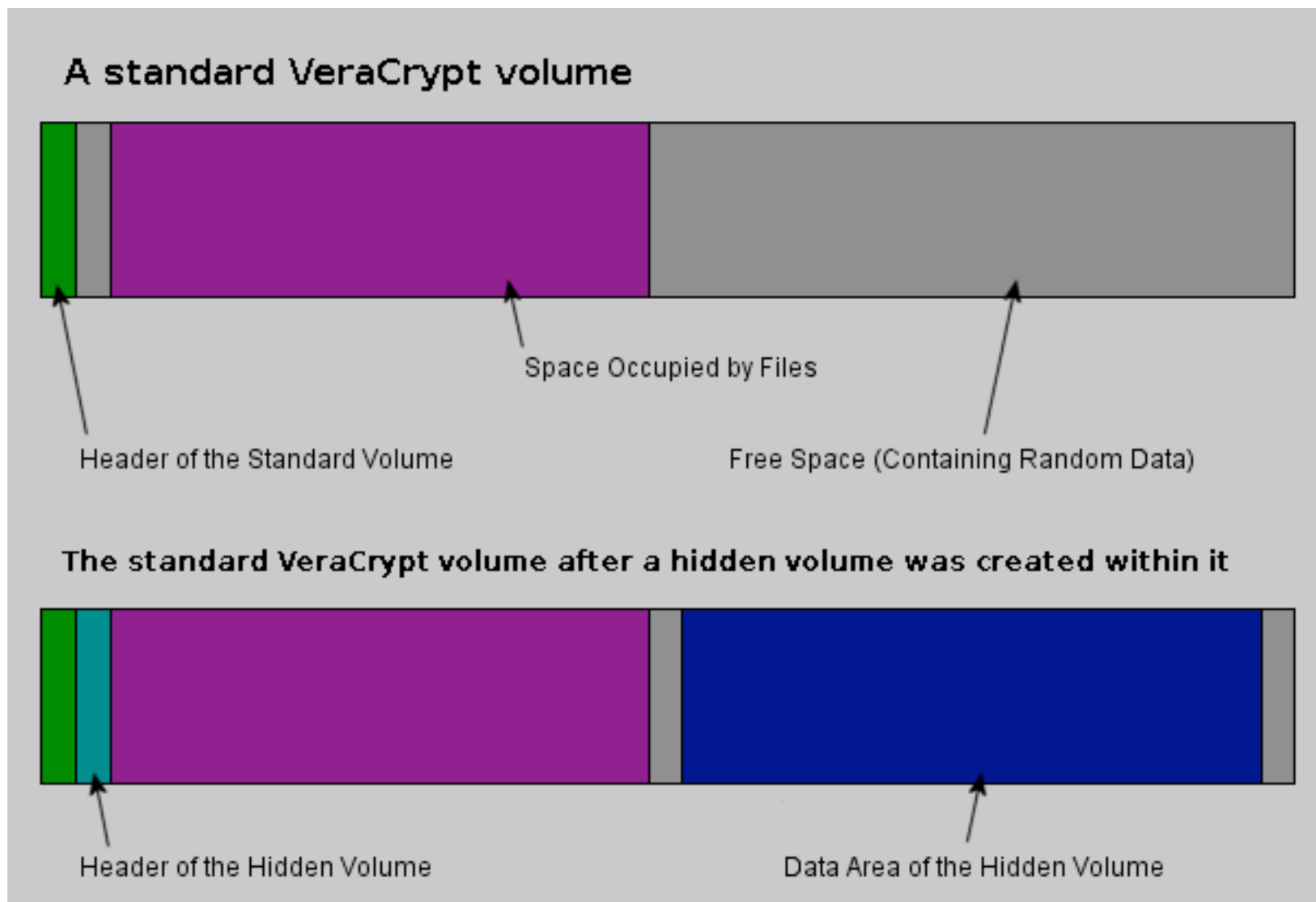
Law enforcement demands to be able to **decrypt all encrypted** communication (“golden key”).

Some have even proposed to **forbid** non-decryptable communication.

Steganography



Policy makers want to weaken encryption – which is dangerous and futile.



Fear spurs irrational decisions (cf. economic failure of airport security).



TAKE-AWAY MESSAGES

1

We cannot expect law enforcement to be able to fight cyber crime effectively. The **crowd must engage!**

2

There *are* effective countermeasures that **can be applied by anyone**, some often cited ones are impractical.

3

We have to consider **psychological and economical** aspects of security in order to avoid irrational decisions.

Let the Crowd Fight Crime: enabling users to stay safe in cyberspace

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Slides are available at
<http://dhgo.to/isa2015slides>